

Jenna Pasanen

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SKILLS

Social: Emotional intelligence, interpersonal communication, cultural diversity, public speaking
Specialist: Crisis intervention, advocacy, project work, research, training
Languages: Finnish (native), English (fluent), Swedish (conversational), French (conversational), Spanish (conversational)
Computer: Microsoft Office (Word, PowerPoint, Outlook), Google Suite (Gmail, Drive, Docs), RStudio

EDUCATION

2020–2025 **Doctorate Degree in Philosophy.** University of Illinois at Chicago / Chicago, IL.
Major: Criminology, Law, and Justice.
2013–2015 **Master's Degree in Social Sciences.** University of Tampere / Tampere, Finland.
Major: Gender Studies.
2012–2013 **Exchange Year, Undergraduate Studies.** Edgewood College / Madison, WI.
Major: Women's Studies.
2009–2012 **Bachelor's Degree in Social Sciences.** University of Tampere / Tampere, Finland.
Major: Social Psychology.

PROFESSIONAL EXPERIENCE

University of Illinois at Chicago, Chicago, IL

Teaching Assistant, CLJ 220 – Criminology, Law, and Justice Department 08/2020–current

- Facilitate three weekly discussion sections (15–25 students), including a presentation of the topic of the week, advise and instructions for upcoming assignments, and wellness check-ins
- Grade student assignments (approximately 55–60 students) such as discussion board, media analysis, midterm and final essays, and provide written feedback
- Provide individual support to students during weekly office hours and answer questions about upcoming assignments
- Fall 2021: Train new Teaching Assistants and facilitate additional sessions on metacognitive learning strategies and finding academic sources

Graduate Research Assistant – UIC Library 05/2021–08/2021

- Worked with the University Librarian and Dean of Libraries to establish the Inside-Out Prison Exchange Program at UIC
- Supported with the development of the syllabus for the Advanced Legal Research class at UIC Law School
- Gathered information and compiled data
- Contributed to researching, writing, and designing legal research programs
- Assisted in implementing educational and promotional events, programs, and other activities related to the project

Public Service Graduate Intern – Office of the Dean of Students 05/2020–08/2020

- Supported Director of UIC Dialogue Initiative and Diversity Education in the development of a Bias Reporting Tool for the UIC campus
- Contributed to training and educational materials, including an anti-racism workshop lesson plan, and creation of infographics and flyers on bias awareness and bystander intervention
- Collected feedback from staff who have been involved with the UIC Dialogue Initiative

Teaching Assistant, CLJ 394 – Criminology, Law, and Justice Department 01/2020–05/2020

- Graded student assignments (approximately 35 students) such as self-introductions, reading reflections, and film analysis and provide written feedback
- Assisted professor with classroom duties, including room setup, discussion facilitation, and presenting teaching materials in the professor's absence
- Provided individual support to students during weekly office hours and answer questions about upcoming assignments

Miidac Oy (administrative service for insurance companies), Hämeenlinna, Finland

Scheduling Assistant 10/2019 – 12/2019

- Managed the calendars of 15+ insurance company representatives to maximize efficiency and meet sales goals
- Recruited new clients via telephone

Advance Charity, London, United Kingdom 01/2016–07/2019

Multiple roles: Family Support IDVA (Independent Domestic Violence Advisor), Duty IDVA (Independent Domestic Violence Advisor), Domestic Violence Keyworker, Floating Support Worker

- Delivered high-quality crisis intervention support to victims/survivors of domestic abuse in order to prevent further serious harm or domestic homicide
- Assessed level of risk and client support needs, developed individualized action plans
- Offered safety planning advice and emotional support
- Provided information and advocacy related to criminal and civil remedies, housing, health, welfare rights, children's legislation, and other appropriate interventions
- Attended specialist domestic abuse court and Multi-Agency Risk Assessment Conference (MARAC)
- Collaborated with various professionals for a coordinated community response
- Facilitated training sessions on domestic abuse dynamics to professionals, including prosecutors, police officers, and social workers
- Supported management by providing training to new employees on civil and criminal remedies

Settlement Society Naapuri, Välitä! -project, Tampere, Finland 9/2014–12/2014

Intern at Sexual Violence Project

- Observed crisis workers' client sessions with victims of sexual violence
- Assisted with seminar arrangements (300+ participants), data entry, and material production
- Researched literature on trauma informed methods to gain perspective into work in victim support services

Apna Ghar, Inc., Chicago, IL 5/2014– 8/2014

Domestic Violence Shelter Intern

- Supported shelter residents and hotline callers by providing emotional support, safety advice, and basic legal advice
- Assisted with administrative shelter duties, such as logging client details and covering reception
- Completed the State of Illinois certified 40-hour Domestic Violence Training with a focus on providing culturally sensitive support to immigrant women

Public Outreach, Chicago, IL 5/2013–7/2013

Fundraising Representative

- Recruited 40+ new monthly supporters for ChildFund International in order to protect young girls in developing countries from childhood marriages and support their education

Amnesty International, Tampere / Hämeenlinna, Finland

6/2010–7/2012

Team Leader & Fundraiser – 5 months total (summer job)

- Trained and supervised a team of 5+ face-to-face fundraisers
- Encouraged team members by setting an example of meeting sales goals
- Maintained a positive and supportive work environment by providing individualized feedback to team members and arranging self-care activities